

F1 INFOTECH

Service within Reach

“Specialising Technology.... Perfecting Hospitality...”



Why F1?

We specialize in Hospitality Technology Services that decrease operating costs and increase guest satisfaction. We do so by providing the most comprehensive and cost-efficient support possible for your everyday need, from the front desk to the back office.

Our vertical focus is an integrated support system incorporated with CRM allowing our clients to enjoy zero downtime operation (Support @ 24/7). We are devoted to provide the highest standard of service to the Hospitality Industry.

- We are group of technology specialists and experts from the hospitality industry.
- We are focused and dedicated purely as a hospitality solution provider.
- We provide end to end solution; complete project consultation and one-stop IT and Infrastructure solution.
- F1 Infotech, the only hospitality focused company in the Middle East and Asia Pacific having sustainable mix of solutions operating with three core Divisions.

Enterprise Software Division | Enterprise Infrastructure Division | Design & Consultation

- We believe in serving our customers ; wholly lives up to our motto “service within reach”
- We innovate business by blending technology to suit the need of the end user.
- Our strategic association with world renowned vendors offers maximum guest satisfaction as well as decreases operational cost.

The DNA of F1 and much more...

Is the Hotel's Guest a threat or an opportunity?

- The cost of integrating Innovative Technologies into Hotel Operations is often a major point of debate for potential management and group CIOs. What is expected today and how can guest expectations be met without impacting on profit margins? Better still, how can technology help you improve profits?
- As a core element of our IT strategy, we at F1 Infotech has been working closely with INFOR for key applications and systems for our Hospitality Clienteles in various phases of IT Infrastructure solutions for hospitality environments, offering the best breed of products for every requirement when it comes to technology integration.
- The delight of the guest whether it be in-room entertainment or F&B should not be at the cost of the Hospitality Group, the delight matters yet yarning profit for the group.

The key area of focus, as IT solution providers for Hospitality Groups, F1 Infotech takes pride in being a leader in innovative in-room technology software solutions. Our goal is to provide an experience which delights and inspires our guests as well as brings profits for the Hotel. One of the greatest challenges the hospitality industry faces is that the solutions should have a double edge advantage for Guest as well as for the Management.



The world of consumer technology is moving at an exponential pace. We are constantly researching and identifying trends in technology to spot those which would be most enjoyed by guests during their stay. It is also imperative to identify: redundancies in manual activity, operations that needed to be automated, revenue leakages that could be plugged, software features to be customised, and methods to reduce errors and increase operational efficiencies. We are thus transitioning from being “deliverers of solutions” to “solution enablers”.

Enterprise Software Division

- Property Management Software
- Hospitality Business Intelligence Software
- Revenue Management Software
- CRM Software
- Call Accounting Software
- POS
- Food & Beverage Management Software
- Fixed Assets, Engineering & Quality Management Software
- Back Office Financial Software
- HR Management Software

Enterprise IT Infrastructure Division

- BMS (Building Management System)
- Electronic Door Locks (offline & Online)
- WALN & HSIA
- IPTv & Interactive TV
- Telephones
- Access Control SYstems
- CCTV
- Networking & Security Products
- RFID & Mobility Solution

Design & Consultancy Division

- Economical IT Designs
- Project Management



F1 INFOTECH - Infrastructure Division

World class support

F1 INFOTECH's Infrastructure team possess capabilities to offer world class support to its clients by providing Consultation, Infrastructure Management Solution, Enterprise Business Applications Solutions, IT design & implementation, Product Engineering & Support.

F1 INFOTECH achieves a sustainable mix of solutions for each environment through its unique processes of Infrastructure Audit, Network security audit, existing process audit and designing a complete IT solution. This unique approach enables F1 INFOTECH to plan, migrate and implement best suited IT infrastructure solutions for all environments with a clear focus on security and mobility. F1 INFOTECH offers the best available products for every requirement when it comes to technology integration.

Resource pool

Highly Qualified and experienced professional are our core assets. To augment the capabilities of our professionals, we are equipped with the state of the art Datacenter and proof of concept lab, which is one of the best in its kind. To name a few:

Juniper Network Certified Specialist and Experts, CISCO certified Professionals & Experts, ERP Developer & Implementers, IT security, specialists, System Integrators, Network Architects, IT Forensic Experts, Warehousing & Logistics Consultants, Fleet Management Specialists, Network & Audit design Consultants, Microsoft Certified Professionals, Microsoft Certified Service Engineers, Encase Certified Examiners, Arcsight Certified Administrators, Arcsight Certified Security Analysts, Management Systems Professional, Certified Ethical Hackers and Certified Wireless Security Professionals.



Electronic Door Locks & Access Control Systems

SALTO
inspired access



Salto's state-of-the-art electronic locking systems offer flexible and functional access control with a wide choice of software options. Salto access control systems are designed to work in a wire free environment so there is no need to hard wire the building, allowing you to keep your original doors and locks in place. This makes installation fast, self contained and straightforward. An access control system that uses distributed intelligence in both the lock and the key to communicate wirelessly with PC based SALTO programming software that makes lock re-programming or re-keying a thing of the past.



Both key cards and locks can be programmed to allow or restrict access to different parts of the building. And the information stored in the key card can be transferred to a computer to provide precise audit trail information about where and when each lock has been used including the date, time and whether access was allowed or denied.

And when combined with the additional functionality provided by the SALTO Virtual Network (SVN), users can achieve 90% of the benefits of a fully on-line system for the cost of a stand alone system.



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Building Management System (BMS) & Room Management System (RMS)

Honeywell



We believe that change should be done 'with' and not 'to' an organization. We'll simplify and de-risk your transformation projects, Tenant satisfaction, investment value, cost-effective operations - a lot is riding on the performance of your building. Owners and managers around the world turn to the innovative experts at Honeywell for peace of mind - and measurable results.

Whether Your Challenge is New Construction or the Retrofit of Existing Building Systems, Put These Proven Advantages of Honeywell Building Services to Work:

- More efficient building systems
- More productive staff
- More consistent occupant comfort
- Guaranteed energy savings

Honeywell solutions can be tailored to your individual requirements. You can build and expand on modular, scalable systems and integrate building management systems with your existing equipment for affordable future growth - and maximum investment value.

Honeywell has been instrumental in helping Luxury properties like Jumeirah, Four Seasons, Mandarin Oriental, Ritz Carlton, Fairmont and Conrad, to name a few, provide high-end room control for over two decades. Their digital thermostats automatically keep room temperature and humidity comfortable, or allow guests to set their own level of well-being, while serving as the gateway for other room controls. Programmable and touch capacitance lighting controls provide perfect illumination for any guest need, while electronic occupancy sensors ensure Privacy or Make Up Room notification without having to disturb your guests. Wired or wireless networking makes centralized monitoring of minibars, safes, or door locks simple and unobtrusive. In short, Honeywell makes delivering luxury accommodation as easy as opening a door.



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IPTV & Digital Signage



MCOM Media Communications is one of the leading and highly specialized European companies in innovative services and solutions for the creation, management and distribution of audiovisual content over IP networks. MCOM specializes in digital media solutions for a wide range of applications. MCOM designs, develops and operates advanced technology solutions for multiscreen environments, including solutions for Interactive TV, mobile devices and tablets, laptops and digital signage monitors.



Hospitality IPTV

TV over IP or Internet Protocol Television (IPTV) represents today the most efficient way of distributing TV signals in a hotel. IPTV uses hotel's structured fiber or UTP Cat5/Cat6 network instead of the traditional coaxial TV network infrastructure. With IPTV all TV channels are transmitted in digital format with a particular form of transmission known as IP multicasting.

- 3D and High Definition TV channels
- Unlimited number of channels
- Highest TV quality for all hotel rooms and devices
- Interactive menu system
- Future proof hotel TV infrastructure
- Cost effective for a new built
- Added value services for the guest
- Electronic Program Guide



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WIRELESS LAN



Meru's innovative approach to wireless networking has used virtualization technology to create an intelligent and self-monitoring wireless network to allow enterprises to become all wireless, while smoothly migrating their business-critical applications from wired to wireless networks.

Meru Benefits

- No RF expertise required to deploy and manage
- One wireless network for voice and data
- Seamless handoffs across access points (APs) for true mobility
- Guaranteed high priority delivery of business-critical applications
- True 802.11b/g performance in mixed radio environments
- Low total cost of ownership—i.e., higher density per AP means fewer APs need to be deployed, no need for costly site surveys, and a coordinated network reduces the need for on-going support

Controllers

MC1550

- Small enterprises, branch offices
- 50 access points
- 2 x 10/100/1000BASE-T (RJ45)



MC3200

- Mid-size enterprises
- 200 access points
- 4 x 10/100/1000BASE-T (RJ45)



MC4200

- Large enterprises, regional offices
- 500 access points
- 4 x 10/100/1000BASE-T (RJ45) or 2 x 10-GbE only SFP+ or 2 x 1-GbE/10-GbE SFP+



MC6000

- Headquarters, large campuses
- 5,000 access points
- 6 x 10-GbE only SFP+ or 6 x 1-GbE/10-GbE SFP+ per blade
- Maximum 10 blades per chassis



Wireless Access points

AP110

- Virtual office access point
- Designed for home office
- Single-radio 802.11b/g/n
- Client Ethernet port



AP320

- Dual-radio, dual-stream 802.11a/b/g/n
- Internal or external antennas
- High-performance wireless connectivity



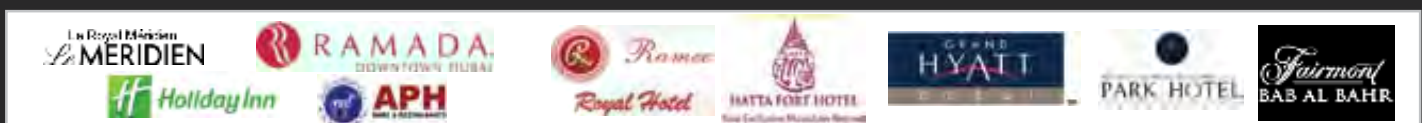
AP1010 and AP1020

- Single- or dual-radio 802.11a/b/g/n
- General purpose wireless connectivity
- Internal or external antennas



OAP433e

- Three-stream, three-radio 802.11a/b/g/n
- Outdoor access point
- Rugged design for harsh environmental conditions



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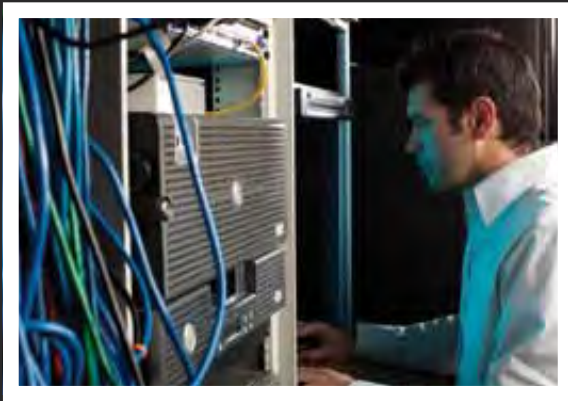
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Audits

Business Process:

Organizations work with automated and manual methods to carry out their daily operations. This often leads to repeated work, ineffective use of time and resources. Business process audit will give Organization a view by which it can streamline their process in such a way that they can improve efficiency, utilize resources and increase productivity.



IT Infrastructure:

We conduct extensive audits on IT infrastructure to understand the existing gaps, optimize the current set up and to suggest the right changes wherever required. We conduct security health check of existing infrastructure. Our IT Security Audit involves in-depth network, security design review, security aspect of device configuration, etc.



ISO/ Audit Implementation

Higher level of customer satisfaction is possible when organizations offer consistent levels of service. F1 helps organizations achieve significantly greater standards in Information Security, Quality Management and IT managed services. We offer complete consultancy services on implementation of ISO standards and qualify to receive certification for ISO/IEC 20000, ISO 27001 and ISO 9001.



Physical and Data Security

We offer customized audit, based on organization's vulnerable areas. We also offer physical security audit and Data security audit based on TIA-942 requirements.



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Support



Support and quality of service are our core focus. We offer insights, ideas and expertise to enhance your business performance. Our in-house technical resource pool is geared to provide mission critical support and fine-tuned service at the point of need.



Product:

We offer 24 x 7 on-call support for all hotel software solutions that we recommend. Our engineers will be assisting on-site on the next business day.



AMC (Annual Maintenance Contract):

We undertake Annual Maintenance contract of software and other solutions in order to ensure your operational efficiency and consistent levels of service.



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Design and Implementation



Our consulting team has vast experience in designing, building, optimising and maintaining large telecommunications, and enterprise networks. We conduct extensive audits on the IT infrastructure to understand the existing gaps, optimize the current setup and to suggest the right changes wherever required. We design and implement IT infrastructure with regard to Data, Voice and Video, wireless, server and complete network for a chosen environment.

DATA CENTER

Datacenter is the skeleton of the IT infrastructure. Designing Datacenter based on the best practices and standard (TIA-942) gives more reliability and efficiency to support IT infrastructure. We design, implement and Audit Datacenter based on the Organization's requirement.

SECURITY

We conduct security health checks and penetration testing of the network and datacenters, point out vulnerabilities and security threats of web and networks. Our well-experienced team of ethical hackers, security experts and digital forensic investigators bring in the best security solutions for your hospitality network.

DESIGN AND CONSULTATION

Our rich experience in working with clients from different verticals and ethnic background has brought us to believe that the hospitality industry needs the best use of technology. Our consultants achieve a sustainable mix of solutions for each environment through its unique processes of Infrastructure Audit, Network security audit, existing process audit and designing a complete solution with an emphasis on security and mobility.

We specialize in:

- Hospitality Project Consultation
- Software Solutions-Design & Implementation
- Turnkey Solutions



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We believe that change should be done 'with' and not 'to' an organization. We'll simplify and de-risk your transformation projects, rapidly unlock their business benefit, and improve your ability to continue to transform. It's our business to make your business great. F1 Infotech are accelerating innovation to create more value for our clients. Collaborating with strategic partners, utilizing deep industry vertical expertise and delivering on a global scale. We are leading the evolution to Next Generation Infrastructure. F1 understands new technologies of enterprise architecture that continues to grow. Enterprise architecture defines what an organization does; who performs individual functions within the organization, and within the market value chain; how the organizational functions are performed; and how information is used and stored. IT costs are reduced and responsiveness with IT systems is improved. However, to be successful, continual development and periodic maintenance of the enterprise architecture is essential. Building an enterprise architecture could take considerable time and proper planning is essential, including phasing the project in slowly, prior to implementation.



BMS

Building Management Systems monitor and control services such as heating, ventilation and air-conditioning, ensuring they operate at maximum levels of efficiency and economy. This is achieved by maintaining the optimum balance between environmental conditions, energy usage and operating requirements. Key components include Controllers, Supervisors, networks and field devices.



RMS

These systems provide a pleasant stay for the hotel guests, once networked they can also provide measuring, reporting, regulation, switching and controlling of room settings in order for hotel management to tailor services for their guests. They can further be interfaced with other guestroom amenities such as door locks, mini bars and Property Management System (PMS) to provide even more customized control, more meaningful reports and more significant savings.



IPTV

TV over IP or Internet Protocol Television (IPTV) represents today the most efficient way of distributing TV signals in a hotel. IPTV uses hotel's structured fiber or UTP Cat5/Cat6 network instead of the traditional coaxial TV network infrastructure. With IPTV, all TV channels are transmitted in digital format with a particular form of transmission known as IP multicasting



WIRELESS LAN

Wi-Fi is the most requested guest amenity in today's hospitality world. It has to be pervasive and consistent, and it has to support the multitude of devices that guests and staff bring onto the property. As a result, hospitality Wi-Fi needs to be more robust, more consistent, and has to deliver higher performance for guest satisfaction everywhere: in their room, in a meeting room or conference space, in a stadium or event arena.



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Property Management System



Sky Software Co. L.L.C Jordan established in 1997, was built with well-established experience of software engineers to deliver quality business solutions for hospitality sector in the Middle East. Sky provides end-to-end integrated solutions to most areas within the hospitality sector.

After fifteen years of “research-and-Development” as well as exposure to various international 5-star corporate management hotel chains around the globe, such as **Marriott, Intercontinental hotels group, Le Meridien, Radisson SAS, Movenpick, Hyatt, Four Seasons, Le Royal**, and many other International Hotel Management chains, Sky were able to produce top-quality software.

The Products

- Online Booking Systems
- Restaurant Management
- Point of Sale Systems
- Human Resources Management
- Fixed Assets Management
- Food, Beverage & Materials Management - Customer Relationship Management
- Membership & Spa Management
- Quality & Service Management
- Guest Satisfaction & Survey Systems
- Engineering & Maintenance Management - Telephone Management



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Handheld Computing Solutions



Transform your enterprise and empower your workforce to be their best in every moment that matters. With a Motorola enterprise mobile computer in hand, workers can access the information, applications and people they need to get the job done.

The result? Productivity is up. And your customers experience the best service possible.

When you choose Motorola, you're in good company. The world's largest retailers, manufacturers, transportation and logistics companies, field sales and service organizations, and healthcare providers rely on Motorola mobile computers every day to turbocharge their business.

What can you expect from our mobile computers?

THE MOST DIVERSE MOBILE COMPUTER PORTFOLIO ON THE PLANET

When it comes to mobility, one size doesn't fit all. Maybe your workers need handheld mobile computers that are small, lightweight and literally pocketable; a rugged tablet; or rugged industrial devices that can handle the harshest environments and heaviest usage. Maybe your workers need the hands-free scanning convenience that only a wearable mobile computer can offer. Maybe you need a fixed mount computer on forklifts in the warehouse — or delivery trucks out in the field. Or maybe you need them all. With our comprehensive portfolio, you can find the right device for every worker, every application and every environment.

ALL DAY EVERYDAY RELIABLE OPERATION

Our mobile computers have passed some of the most stringent and taxing durability tests, ensuring that the devices you select operate reliably despite drops, hundreds or thousands of tumbles, cold, heat, a beverage spill, rain and more. The end result is devices that outlast most competitive devices by years, delivering the uptime and enterprise-class lifecycle you need to achieve a low total cost of ownership (TCO).

ALL THE FEATURES YOU CAN IMAGINE

With Wi-Fi, cellular and Bluetooth® wireless connectivity, your workers stay connected to supervisors, co-workers, customers and the peripherals they need to get the job done — whether they are inside your facility or out on the road. Capture a world of data, automatically — any kind of bar code, photographs, video footage, signatures and GPS location data to RFID tags and even direct part marks. Patented scanning and imaging technology delivers laser-quality speed on virtually every bar code — even if it is dirty or scratched. World-class GPS technology gives workers access to location-based applications in more areas — including inside buildings and deep urban canyons. Crystal clear audio ensures quality voice communications. Motorola's Enterprise Voice Solution enables push-to-talk calls between different device types — such as mobile computers, many popular mobile phones and two-way radios that operate on different networks. And with a full complement of accessories, devices are easily tailored to meet specific market needs, expanding device functionality and delivering a maximum return on your hardware investment.



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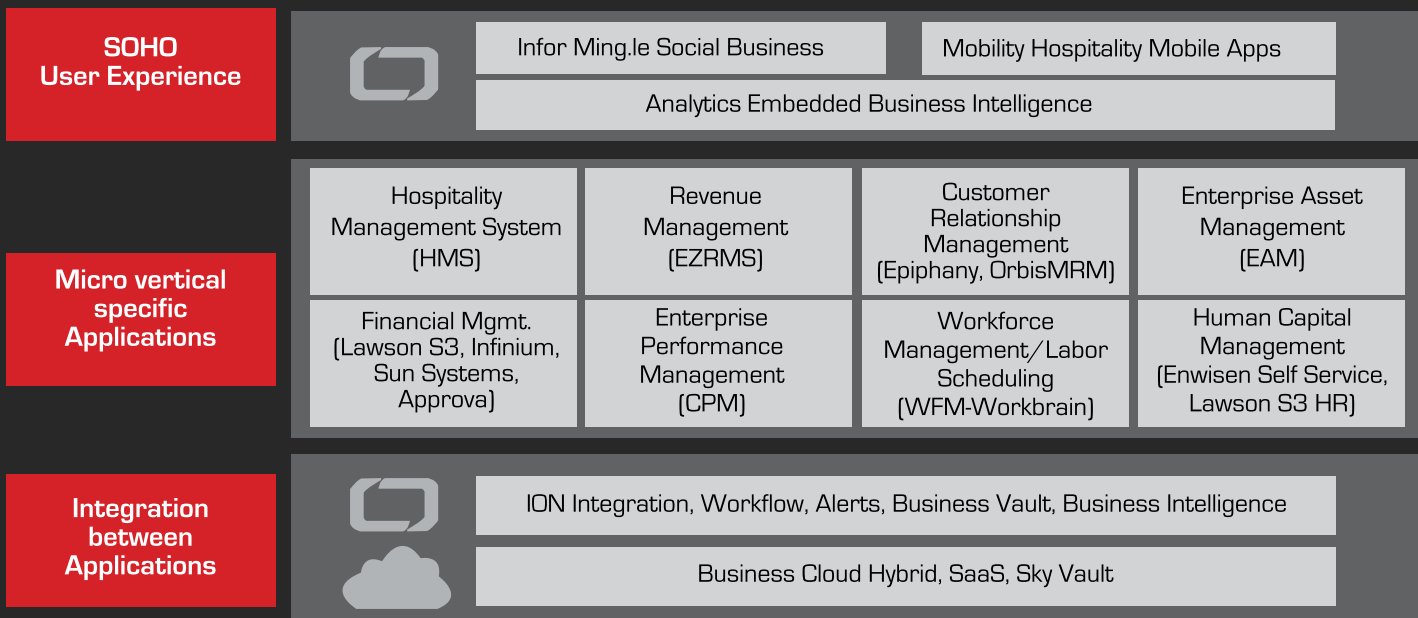
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Infor10x Hospitality Solution Footprint



Infor Hospitality capabilities

Focused service hotels

- Mobility
- Central rate admin
- Sundry module
- One-click check-in
- Screen painter
- Global support
- Automated revenue management

Full service hotels

- Enhanced guest experience
- Group block management
- Integrated A/R
- Workplace collaboration
- Market segmentation
- Pricing optimization

Gaming

- Customer value optimization
- Payroll with employee self-service
- Comp accounting
- Room type forecasting and optimization
- Rapid application development

Alternative lodging

- Military gender, rank handling
- Leasing management
- Extended-stay revenue optimization
- Web booking engine



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HOSPITALITY PARTNERS



Honeywell



infor

KASPERSKY Lab

Gantner
technologies



Ruckus
WIRELESS

Meru
NETWORKS



m-com
MEDIA COMMUNICATIONS

Array
NETWORKS

JUNIPER
NETWORKS

Alcatel-Lucent

ARUBA
networks



SALTO
inspired access



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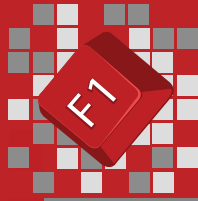
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